

TSEapp for HomeOffice and access from external

With TSEapp you can access your regular GW working environment via an Internet browser - even from your private notebook or PC.

Installation Citrix Workspace app:

To get the full functionality, install Citrix Workspace app. Download the latest version of Citrix Receiver: <u>Download-LINK</u> (*if the link does not work, search Google for: Citrix Workspace app*)

Install Citrix Workspace app and click "Finish" at the end (adding an account is not mandatory). Afterwards the notebook or PC needs to be restarted.

Getting into Virtual Desktop:

Open an Internet browser and enter https://tseapp.gw-world.com to access the entry portal.

Note:

Make sure to always use the latest version of the browser and keep it up to date. If it does not work with the current browser, try another one (Chrome, Firefox, Opera).

If this window is displayed, select "Detect Citrix Workspace app". Note: If you do not have Citrix Workspace app installed, click on "Use light version" below.

		Welcome to Citrix Workspace app			
		For the best experience, use the full set of features bundled with Citrix Workspace app for Windows . Click Detect Citrix Workspace app to get started.			
citrix Wor	kspace	Detect Citrix Workspace app			
		If you do not want to detect/install Citrix Workspace app you can use the light version, with fewer features, in your browser.			

Depending on your browser, it may happen that a pop-up window opens which you need to confirm in order to open the previously installed Citrix Workspace app.

Enter your access data in this screen:

Microsoft		
Sign in		
Email max.mu	stermann@gw-wor	ld.com
Can't access your accou	unt?	
	Back	Next
ିଦ୍ଧ Sign-in optior	ns	
Microsoft		
← max.mustermani	n@gw-world.com	
Enter passwo	ord	
Windows pa	ssword	
Forgot my password		
		Sign in

Verantwortlich: CIT Support Service Klassifizierung: public

After entering your data, you will be asked to authenticate yourself. The following image shows the option via MFA app.

	Microsoft
max	.mustermann@gw-world.com
Aŗ	oprove sign in request
0	Open your Authenticator app, and enter the number shown to sign in.
	61
	numbers in your app? Make sure to upgrade to latest version.
	Don't ask again for 10 days
l ca	n't use my Microsoft Authenticator app right now

In case of problems with the Authenticator app, you can also let it call you as an alternative. To do this, click on the message "I can't use my Microsoft Authenticator app right now" in the image above.

Now the Citrix Workspace app is launched, from which you can start a virtual desktop or a virtual application:

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Virtual Desktop	Virtual Desktop Window					
Citrix StoreFront		よ номе	APPS			م ¢∙
Apps Alle (58) Favoriten	(0) Kategorien 🔻					
Access	ApplMgmt GW-Administrative Tools	AVAdmin GW-Administrative Tools	Browser Communication	CAEB Accountingprograms	Carlox GW Transportprograms	Carlox GW Test Transportprograms